

Special

Awareness

Verification

Enrollment

Our Department's Mission Statement

The mission of the Burgaw Police Department is to improve the quality of life by preserving the peace and safety of our community and creating a positive interaction between the public and police while continuing to serve the unique needs of the Burgaw Community.

What is S.A.V.E.?

S.A.V.E. is a program that is available to all citizens of the Town of Burgaw. When emergency responders are called to a residence, having information about our neighbors who live there aids the responders in meeting the unique needs that may exist. Whether it is law enforcement, fire fighters, or emergency medical personnel, the best care can be offered when information is made available.

What kind of information is collected?

While this enrollment initiative was launched primarily for assisting citizens with mental illnesses, any condition may be submitted during enrollment. Some examples may be diabetes, seizure disorders, dementia, bipolar disorder, schizophrenia, hearing/speech impairment, depression, and anxiety disorders. Information collected includes physicians, medications and dosage, patterns of behavior, the presence of weapons in the home, prior treatments, hospital preference, de-escalation procedures, contact information for family members and any further information that may assist responders in serving families.

How will this help my family?

Certain ailments and conditions can cause a person to behave aggressively even though they have no intention of harming others. If responders understand that they are providing service and assistance to someone who may be experiencing a medical condition, then that person will receive appropriate care. For example, if law enforcement is responding to a report of a disturbance and it is known ahead of time that an individual in the home has diabetes with a history of becoming hostile when blood-sugar levels are abnormal, then all responders, including E.M.S., will know better how to deescalate the situation and address that medical condition. This helps keep everyone safe.

Is my family's information shared with the public?

Absolutely not. The information that is provided during enrollment is private and only shared with emergency services. If emergency services are dispatched to your home, then responders will be informed of your family's enrollment information by phone; it will not be broadcast. The information that you choose to include on your enrollment forms may include as little or as much detail as you feel comfortable reporting. While more is better, any information will be of great assistance.

How can I enroll?

Visit our website to print the enrollment documents or stop by the Burgaw Police Department at 109 North Walker Street, Monday—Friday, 8 AM until 5PM to pick up a copy. Return the paperwork to us and rest easier knowing that you and your loved ones are participating in a program that focuses on safety.

www.townofburgaw.com/police

S.A.V.E. is one more way that the Burgaw Police Department is striving to meet and exceed its mission to serve its citizens.

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